

Product Safety Recall

Balanced Flue Space Heater

Real Flame Landscape LS1000, LS1600

Approval Number: GMK10056



Models:

All units of LS1600 and LS1000 sold between October 2011 and April 2016.

Defect:

In extremely rare cases, abnormal wear and tear on the fan may generate more surface heat as a result of reduced fan speed.

Hazard:

Fire Risk

What to do:

Contact Real Flame to book a service call to rectify the issue

Contact Details:

Please contact Real Flame Service Department on **1300 014 389** between 900am-5.00pm EST (Mon - Fri) or email productservice@realflame.com.au. Real Flame will arrange for a service call to be carried out on the unit.

**See www.recalls.gov.au for
Australian Product Recall Information**